

## United Concordia Participating Dentists

Block	Visuals	Script	Time
02	<p>Picture person sitting in dentist office</p> <p>Step 1 - go to the Website Screen shot of website - Illustrate where to navigate</p> <p>Step 2 - verify when you call. Verbally/visually emphasize difference between "accept" versus "participating"</p> <p>Picture person on phone</p> <p>Picture person at counter talking with receptionist</p>	<p>You've heard before that as a TRICARE Dental Program, or TDP enrollee, you have access to United Concordia's network of more than 64,000 participating dentists.</p> <p>But... How do you know if a dentist is a participating dentist?</p> <p>First, you can find a list of participating dentists on the TDP website at TRICARE Dental Program Dot com. Second - verify when you call to make the appointment that the dentist is a United Concordia participating dentist. Most dentists will "accept" the TDP or other dental insurance, but a "participating" dentist has signed a contract with United Concordia and is a part of the network.</p>	
03	<p>Show example chart of covered services and what the dentist charged.</p> <p>Show cost share</p>	<p>Using a participating dentist has its advantages. First, it can save you money. Participating dentists have agreed to accept United Concordia's allowance for covered dental procedures. This means that they cannot charge you for any difference between United Concordia's allowance and their usual charge. You are only responsible for your cost-share, if any. Furthermore, even if you reach your \$1,200 annual maximum benefit, participating dentists will honor their contract with United Concordia and charge you the negotiated, discounted rate, for covered benefits.</p>	

04	<p>Illustration basic animation of dentist office sending info directly to United Concordia</p> <p>Picture of person filling out bills Big x falls on screen.</p> <p>Text on screen "You will always know what is covered and what comes out of pocket"</p>	<p>Being part of the network means United Concordia Participating dentists will file dental claims directly with United Concordia, removing the administrative burden of you having to fill out forms and ensuring your claim is paid quickly. Our participating dentists will also submit predeterminations for costly and complex dental services to United Concordia. Predeterminations let both you and the dentist know if the services are covered and the anticipated amount of payment, prior to receipt of care.</p>	
05	<p>Text on screen "there isn't a shortage of places you can go"</p>	<p>With a network of approximately 64,000 participating dentists there isn't a shortage of places for you to go.</p>	