

TRICARE – overseas

Block	Visuals	Script	Time
01	Military personnel in a foreign country.	Living overseas presents many challenges. We don't want your dental care to be one of them.	
02	Show command sponsored cost share chart On screen Prosthodontics Crowns bridges, dentures Orthodontics Braces	<p>If you're Command Sponsored, the Department of Defense will cover all TDP cost-shares for covered services until you reach the annual \$1200 maximum, with the exception of prosthodontics, other restorative services, dental implants, and orthodontics.</p> <p>If you are not Command Sponsored, you are still eligible for TDP benefits; however, you will pay the same cost-shares as if you lived in the Continental United States.</p>	
03	Show web screen shot of finding an overseas dentist	<p>The Department of Defense has also made finding a dentist overseas easier for you. They have established a listing of host nation providers, or HNPs, to serve you. You can find these dental providers on United Concordia's TDP website at www.TRICAREdentalprogram.com.</p>	
04	Picture of dentist TEXT on screen; "TRICARE OCONUS Preferred Dentists" Or TOPDs Picture of family	<p>Further, from these HNPs, the Department of Defense has identified a group of the HNPs, who are TRICARE OCONUS Preferred Dentists, or TOPDs. For Command Sponsored enrollees, TOPDs will only require payment of the applicable cost-share at the time dental care is provided, not the entire bill. TOPDs will also submit claims directly to United Concordia, relieving you of this administrative burden. They will also submit predeterminations for costly and complex services that let both you and the dentist know if the services are covered and the anticipated amount of payment</p>	

		prior to receipt of care.	
05	<p>Show web site. Mouse is navigating through and clicks on how to find a dentist Clicks through options</p>	<p>You can locate an overseas dentist in your area many ways. You have the option of searching for one located near a military dental treatment facility or by country. You may also refine your search by specialty, city, TOPD, or dental implant qualified.</p>	
06	<p>List of HNP</p> <p>Show general map of remote and non remote areas</p> <p>Show specific map of Non remote areas.</p> <p>List Non-remote areas</p> <p>Text on screen: "Remote area is an area where the Uniformed Services do not have a fixed military dental facility."</p>	<p>Many overseas Command Sponsored TDP enrollees are unsure if they have to seek care from a dentist on the HNP listing.</p> <p>This depends on whether you live in a remote or non-remote area.</p> <p>If you live in a non-remote area - which is an area where the uniformed services has a fixed military dental facility - you must seek care from a provider on the list unless you reside 50 miles or 81 kilometers or more from the closest listed provider. An exception is made for orthodontics and dental implants, as care must be received from a listed provider. The non-remote area includes the Azores, Bahrain, Belgium, Diego Garcia, Germany, Iceland, Italy, Japan, Portugal, South Korea, Spain, Turkey, and the United Kingdom.</p> <p>If you live in a remote area - which is an area where the uniformed services doesn't have a fixed military dental facility - you do not have to see a provider on the list. Again, an exception is made for orthodontics and dental implants, where a listed provider must be utilized.</p>	
07	Show NARF form	<p>Another requirement for all Command Sponsored overseas TDP enrollees is that you must obtain</p>	

		an approved Non-Availability and Referral Form, commonly called a NARF, for any orthodontic or dental implant services. NARF approval must be obtained from your overseas military dental treatment facility or TRICARE Area Office before dental services are started.	
08	Show website and where the NARF form is located	You can find the NARF form, TAO contact listings, and other overseas information on the TDP website at TRICARE Dental Program dot com.	
09	Pictures of Military family and Dentist Overseas	The Department of Defense and United Concordia are working hard to make it easier for you to get the dental care that you need no matter where you are.	