



TRICARE Dental Program (TDP): Overseas

TDP POINTS OF CONTACT

1. TDP OCONUS Customer Service is available 24 hours a day, Monday-Friday
 - 888-418-0466. You will need to dial the required access and country code for the USA first
2. TDP Web site: www.TRICAREdentalProgram.com
 - Provides guidance on various topics such as finding a Host Nation Provider, eligibility, enrollment, filing claims, annual maximums, cost-shares, FAQ's. You can view and download the "TDP Benefit Booklet."
3. TRICARE Latin America and Canada (TLAC) Area Office Dental Representative:
 - Phone: 703-681-0063, DSN 761-0063
 - Mail: TLAC Dental Representative, 5111 Leesburg Pike, Suite 810, Falls Church, VA 22041

ENROLLMENT

- To be eligible for TDP benefits patients must be enrolled in the TDP before seeking dental care from host nation dentists
- To enroll on-line, go to www.TRICAREdentalProgram.com. You may also submit a completed enrollment form to United Concordia Companies Inc. (UCCI) by faxing it to 1-888-734-1944 or mailing it to UCCI, P.O. Box 827583, Philadelphia, PA 19182-7583.
- TDP enrollees who are command sponsored are covered by the OCONUS rules; non-command sponsored patients are covered by CONUS rules

FIND A HOST NATION PROVIDER

- To find a host nation dentist, go to www.TRICAREdentalProgram.com and click on "Find an Overseas Host Nation Provider" under "Enrollee" tab.

NON-AVAILABILITY and REFERRAL FORMS (NARF)

- Patients need a Non-availability and Referral Form (NARF) for orthodontic & implant treatment
- Obtain patient informational brochures from your MILGR or Embassy Health Representative.
- Treatment plans should be sent to the TLAC Dental Representative for review and approval before comprehensive orthodontic or implant treatment begins

COST SHARES and PREDETERMINATIONS

- It is recommended that a predetermination of your cost share be submitted to UCCI prior to starting treatment for implants, crown and bridge, or when the total cost is more than \$1200
- Use the TDP OCONUS Claim Form and complete sections 1-13 and mark "pre-treatment estimate" box at the top of the form and include the provider's estimated costs

CLAIM FILING

Submit the following to file the claim with UCCI:

- The TDP OCONUS Claim Form (Complete sections 1-14 for "Preferred Dentists" and mark the "Actual Services" box at the top of the form)
- The provider's bill and any receipts for amounts already paid.
- A NARF if the claim is for orthodontics or implants