



## TRICARE Dental Program (TDP) – OCONUS Q & A Sheet

**What is the Command Sponsored Policy?** Command Sponsored TDP enrollee claims for dental care provided outside of the OCONUS military dental treatment facility (ODTF) are paid under the OCONUS cost-share structure. Non-Command Sponsored TDP enrollee claims for OCONUS non-ODTF care are paid under the CONUS cost-share structure. (See cost-share chart on reverse.)

**Am I Command Sponsored?** Determination of a TDP enrollee's Command Sponsored status is primarily based on their enrollment in either the TRICARE Overseas Program (TOP) Prime or TRICARE Global Remote Overseas (TGRO) program as reflected in the Defense Enrollment Eligibility Reporting System (DEERS). TDP enrollees who are not enrolled in TOP or TGRO, but are Command Sponsored as noted on their sponsor's overseas orders, are also eligible for the OCONUS cost-share structure for claims payment; proof of Command Sponsorship must be provided to UCCI.

**What if DEERS doesn't reflect that I am enrolled in TOP, TGRO, or that I am eligible for OCONUS TDP cost-shares as reflected on my sponsor's OCONUS orders?** If you believe you are enrolled in TOP or TGRO, you should verify that your DEERS information is accurate. For issues regarding your TOP or TGRO enrollment status in DEERS, contact your TOP TRICARE Area Office. If you are not enrolled in TOP or TGRO, but are Command Sponsored as reflected on your sponsor's orders, please contact United Concordia's TDP OCONUS Unit at 1-888-418-0466. You may be required to submit a copy of your sponsor's overseas orders to verify Command Sponsored status.

**How do I find an OCONUS dentist?** OCONUS dentists, or Host Nation Providers (HNPs), can be located on the TDP Web site at [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com).

**Must I use a HNP?** If you are located in a non-remote OCONUS area\* and there is a HNP available within 50 miles (81 kilometers) of your residence, you must access dental care from a HNP. If greater than 50 miles (81 kilometers), only orthodontic and dental implant services require care from a HNP. If you live in a remote OCONUS area\*\* you may access routine dental care from any dentist; however, orthodontic and dental implant services require care from a HNP.

*\*Non-remote OCONUS locations are those OCONUS countries in which the uniformed services has a fixed overseas dental treatment facility (ODTF). The countries include Azores, Bahrain, Belgium, Diego Garcia, Germany, Iceland, Italy/Sardinia, Japan, Portugal, South Korea, Spain, Turkey, and the United Kingdom.*

*\*\*Remote OCONUS locations are those OCONUS countries in which the uniformed services do not have a fixed ODTF, including those countries that have "part-time" uniformed services ODTFs. All countries not on the listed above are considered remote locations.*

**Will I be required to pay for dental care "up front?"** The HNP directory on the TDP Web site identifies those HNPs who will only require you to pay any applicable cost-shares "up front." They are identified as **TRICARE OCONUS Preferred Dentists (TOPDs)** on the TDP Web site. These TOPDs have also agreed to submit your claims for you.

**What will happen if I am non-remote, have access to a HNP within 50 miles (81 kilometers) of my residence, but did not receive my care from a HNP?** The first two times you visit a dentist who is not on the HNP directory, you will receive notification on your Dental Explanation of Benefits (DEOB) that you are required to use HNP dentists. If you

continue seeking care from a dentist who is not on the HNP directory, your third and all subsequent claims will be paid at the CONUS cost-share structure resulting in higher out-of-pocket costs. (See cost-share chart on reverse.)

**Are there any special rules for accessing dental specialty care?** Yes. You must obtain a Non-Availability and Referral Form (NARF) from an ODTF or TRICARE Area Office (TAO) for any orthodontic or implant services that cannot be obtained in an ODTF. This applies to both remote and non-remote OCONUS TDP enrollees.

**How do I contact my TAO?**

- **Eurasia-Africa:** 0049-6302-67-6358; [www.europe.tricare.osd.mil](http://www.europe.tricare.osd.mil)
- **Latin America and Canada:** 703-681-0063; <http://www.tricare.mil/tlac>
- **Pacific:** 81-611-743-2043; [www.tricare.mil/pacific](http://www.tricare.mil/pacific)

**TRICARE Dental Program Enrollee Cost-Share Chart**

CONUS	OCONUS Command Sponsored**		
	E-1–E-4	All Other Pay Grades	All Pay Grades
Diagnostic	0%	0%	0%
Preventive*	0%	0%	0%
Sealants	20%	20%	0%
Consultation/Office Visit	20%	20%	0%
Post-surgical Services	20%	20%	0%
Basic Restorative	20%	20%	0%
Endodontic	30%	40%	0%
Periodontic	30%	40%	0%
Oral Surgery	30%	40%	0%
General Anesthesia	40%	40%	0%
Intravenous Sedation	50%	50%	0%
Miscellaneous Services (occlusal guard, athletic mouthguard)	50%	50%	0%
Other Restorative	50%	50%	50%
Implant Services	50%	50%	50%
Prosthodontic	50%	50%	50%
Orthodontic***	50%	50%	50%

\* Space maintainers are fully covered for patients under age 19 when involving posterior teeth. They are covered at a 20% cost-share for patients under age 19 when replacing anterior teeth only. Sealants are covered at 20% as noted above.

\*\* Selected Reserve and IRR family members and IRR (other than Special Mobilization Category) members are responsible for the applicable cost-share portion regardless of where the treatment is received.

\*\*\* Orthodontic treatment is available for enrolled family members (non-spouse) up to, but not including, 21 years of age. A member who is enrolled as a full-time student at an accredited college or university is eligible up to, but not including, 23 years of age. Orthodontic treatment is also available for spouses and National Guard/Reserve members up to but not including 23 years of age. In all cases, coverage is effective until the end of the month in which the member reaches the applicable age limit.



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