



## **TRICARE Dental Program (TDP): Overseas**

### **TDP POINTS OF CONTACT**

1. TDP OCONUS Customer Service is available 24 hours a day, Monday-Friday
  - 888-418-0466
2. TDP Web site: [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com)
  - Provides guidance on various topics such as finding a Host Nation Provider, eligibility, enrollment, filing claims, annual maximums, cost-shares, FAQ's and you can view and download the "TDP Benefit Booklet"
3. TRICARE Area Office Dental Representatives
  - Pacific: DSN (315) 643-2059; Commercial 011-81-611-743-2059

### **ENROLLMENT**

- To be eligible for TDP benefits, patients must be enrolled in the TDP before seeking dental care from host nation dentists
- To enroll on-line, go to [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com). You may also submit a completed enrollment form to United Concordia Companies Inc.
- TDP enrollees who are command sponsored are covered by the OCONUS rules; non-command sponsored patients are covered by CONUS rules

### **FIND A HOST NATION PROVIDER/TRICARE OCONUS PREFERRED DENTISTS**

- To find a host nation dentist, go to [www.TRICAREdentalprogram.com](http://www.TRICAREdentalprogram.com) and click on "Find an Overseas Host Nation Provider" under "Enrollee" tab. "Preferred Dentists" are listed and noted
- "Preferred Dentists" are providers who will file claims for you with the TDP contractor - UCCI and only require you to pay applicable cost-shares "up front."

### **NON-AVAILABILITY and REFERRAL FORMS (NARF)**

- Patients need a Non-availability and Referral Form (NARF) for orthodontic & implant treatment
- Patient informational brochures are available at military Dental Treatment Facilities (DTFs)
- DTFs issue an initial NARF for the exam and treatment plan
- Treatment plans should be sent to TAO Dental Offices for review and approval and for issuance of a second NARF before comprehensive orthodontic or implant treatment begins

### **COST SHARES and PREDETERMINATIONS**

- It is recommended that a predetermination be submitted to UCCI for implants, prosthetics, crown and bridge work, or when the total cost of care is more than \$1200
- Use the TDP OCONUS Claim Form and complete sections 1-13 and mark "pre-treatment estimate" box at the top of the form and include the provider's estimated costs

### **CLAIM FILING**

- Submit the following to file the claim with UCCI:
  - The TDP OCONUS Claim Form (Complete sections 1-14 for "Preferred Dentists" and mark the "Actual Services" box at the top of the form)
  - The provider's bill
  - A NARF if the claim is for orthodontics or implants