

United Concordia Offers Paperless DEOBs

Want a faster way to see what was covered for your last dental visit? As a TRICARE Dental Program (TDP) enrollee, you can sign up to view your TDP Dental Explanation of Benefits (DEOB) online and stop receiving paper DEOBs.*

Follow these three steps to register for this service and view your DEOBs online:

1. Log on to My Dental Benefits.

- Go to www.TRICAREdentalprogram.com.
- Click on "My Dental Benefits," then "Log In Now!"
- Enter your User ID and Password.

2. Register for the paperless DEOB service.

- Select the TDP enrollee's name and click on "Claim Information."
- Click on "Enable Paperless DEOBs."
- Enter your e-mail address and click on "Submit."

3. View an electronic DEOB.

- Wait to receive e-mail notification that a new DEOB is available for online viewing.
- Log on to My Dental Benefits as described in Step 1.
- Select the TDP enrollee's name and click on "Claim Information."

Once registered, you'll be notified via e-mail each time a new DEOB has been processed for your account, and you will no longer receive paper DEOBs.* Enrollees who do not sign up for electronic DEOBs will continue to receive paper DEOBs via the U.S. Postal Service.

Note: Access to My Dental Benefits and this service requires registration. Due to privacy requirements, you will have limited access to your benefit information for 10 days following registration. You will receive a letter from United Concordia explaining this waiting period. After the waiting period, you'll have full access to all of your dental benefit information, including claim information and DEOBs.

** Paper DEOBs will continue to be issued for TDP enrollees receiving any monetary reimbursement from United Concordia.*