

**Finding a new dentist can be a challenging task. While all dentists in our network are qualified, you want to be sure you find the one that's right for you and your needs. Below are some questions you might want to ask when you're calling dentists' offices:**

1. What are their hours and days of the week? Do they have any weekend hours?
2. What is the wait for a routine appointment?
3. What is the average wait-time in the waiting room?
4. Does the provider offer both the resin (white) and amalgam (silver) fillings to their patients?
5. How many different providers are in the office?
6. Are any specialists in the office (e.g., endodontists, periodontists, oral surgeons)?
7. How long has dentist been in practice?
8. Do they file claims electronically or through the mail?
9. Will they file the claims for two different insurance plans?
10. Do they have a dentist on call for emergencies or after business hours available?

#### **For Children's Dentists**

1. What is the minimum age that children are accepted as new patients?
2. Do they allow parents to go back with the children during treatment?
3. What kind of sedation do they offer for young children that need extensive work?